



QUALITY POLICY NATIONAL HIGHWAY AUTHORITY PAKISTAN

National Highway Authority (NHA) is committed to planning, operating, protecting, maintaining, and improving the National highway network with a view to providing safe, reliable, environment friendly & economically competitive surface transportation facility which is essential for sustainable socio-economic development of the entire country.

NHA's quality principles

- Continual improvement;
- Road user focus;
- Process, Systems and Factual approach;
- Suppliers relationships;
- Stakeholders' engagement;
- &
- Leadership

NHA's Quality Objectives

- Demonstrating high levels of integrity in all our actions;
- Becoming trusted partner with key stakeholders;
- Sound decision making and review processes;
- Consistent delivery on our strategy;
- Good value for money

The management and staff of NHA is determined to maintain and continually improve management system in accordance with ISO standard 9001:2015, to meet the needs and expectations of our customers (road users)

A-3 for signed
A-2 Main Intention

Chairman
National Highway Authority